



Australian Government
Attorney-General's Department

EC26-000748

2 June 2026

Mr Bob Buckley
Autism Aspergers Advocacy Australia (A4)

convenor@a4.org.au

Dear Mr Buckley

Thank you for your email of 26 March 2026 to the Attorney-General, the Hon Michelle Rowland MP, regarding reviews by the Administrative Review Tribunal (Tribunal) of National Disability Insurance Scheme (NDIS) decisions. The Attorney-General has requested that the Attorney-General's Department respond to you on their behalf.

We acknowledge the concerns raised in your email in relation to reviews of NDIS decisions undertaken by the Tribunal. As outlined in other recent correspondence with the department, the Tribunal is an independent agency, and is responsible for its own operation and management, including the handling of complaints. As such, it is not possible for the Attorney-General or the department to comment on individual cases.

If you have made a complaint and have concerns about how the Tribunal has handled your complaint, please raise your concerns with the complaints officer in the first instance. Alternatively, or if you still have concerns, you can make a complaint to the Commonwealth Ombudsman. The Commonwealth Ombudsman cannot investigate the conduct of Tribunal members nor review decisions, directions, or orders made by the Tribunal. Further information about making a complaint is located on the Ombudsman's website (<https://www.ombudsman.gov.au/contact-us>).

We are unable to assist you further with this matter and may not respond to future correspondence unless new issues are raised.

Yours sincerely

Administrative Law Branch
Attorney-General's Department