

Subject: Update on FOI 23/24-0696 and FOI 23/24-0833 [SEC=OFFICIAL]

From: foi <foi@ndis.gov.au>

Date: 9/04/2024, 8:42 am

To: "Bob Buckley (Co-convenor)" <convenor@a4.org.au>

CC: foi <foi@ndis.gov.au>

Good morning Mr Buckley,

I am reaching out this morning to offer my sincere apologies for my lack of timely processing and responsiveness in the processing of your 2 FOI requests; FOI 23/24-0696 and FOI 23/24-0833.

As the assigned decision maker for the matters, whilst I have been actively processing them, I have not processed them in accordance with the legislatively timeframes. I apologise for this error in processing.

Whilst I am in the final stages of processing both FOI 23/24-0696 and FOI 23/24-0833, I still require additional time.

I anticipate both requests will be finalised and the respective decisions sent to you no later than COB Monday 22 April 2024.

I thank you for your continued patience while I finalise these matters for you.

Kind Regards

Misty

She/Her

Assistant Director FOI

Governance, Risk & Legal - Complaints Management & FOI

General Counsel Division

National Disability Insurance Agency

I work Monday - Friday



The NDIA acknowledges the Traditional Custodians of Country throughout Australia and their continuing connection to land, sea and community. We pay our respects to them and their cultures and to Elders past, present and emerging.



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